

**Shropshire and Telford and Wrekin
Joint Health Overview and Scrutiny Committee**

18 July 2018

Item 5. Next Steps

To consider and comment on a proposed survey to collect views on the consultation:

Shropshire Council and Telford and Wrekin Council Joint Health Overview and Scrutiny Committee Survey

The Joint Health Overview and Scrutiny Committee have a role in looking at statutory consultation carried out by the NHS where substantial changes to services are planned and understanding whether proposals would be in the best interest of the health service in its area.

The Joint Health Overview and Scrutiny Committee are involved in looking at the consultation process in relation to the Future Fit proposals. They are not duplicating the Future Fit consultation, but want to develop an understanding of how the consultation process has worked and whether it has been accessible and engaged with all sections of the Shropshire and Telford and Wrekin communities.

In order to do this the Joint Committee would like to ask individuals and organisations to provide feedback on their experience of the Future Fit consultation. This information will be used by the Joint Committee to inform their thinking and the questions and discussions that will take place with Shropshire CCG, Telford and Wrekin CCG and Shrewsbury and Telford Hospital Trust.

The Joint Health Overview and Scrutiny Committee would be very grateful to receive responses to the following questions.

Survey

Contextual information

1. Are you responding as:
 - an individual Y/N
 - on behalf of an organisation or group Y/N
2. If so, please can you provide the name of the organisation or group?

Consultation events

Pop-up events

3a. Did you attend a pop-up session? Y/N

3b. If no, was there a reason you did not attend:

- Didn't want to attend
- Could not get there at the time it was being held
- Could not travel there
- Other: _____

3c. If yes, please state where it was held. _____

3d. Did you find the pop-up session helped you to understand the issues and take part in the consultation? Y/N

Consultation events

4a. Did you attend a consultation event? Y/N

4b. If no, was there a reason you did not attend:

- Didn't want to attend
- Could not get there at the time it was being held
- Could not travel there
- Other: _____

4c. If yes, please state which event you attended.

4d. Did you find the consultation event helped you to understand the issues and take part in the consultation? Y/N

Accessibility of the consultation documentation

5a. On a scale of 1 to 10 (where 1 is I could not understand the language and 10 is I found the language easy to understand), how easy did you find the language used in the Future Fit proposal documents to understand?

1	2	3	4	5	6	7	8	9	10
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5b. On a scale of 1 to 10 (where 1 is I found the subject matter hard to understand and 10 is I found the subject matter easy to understand), how easy did you find the subject matter in the Future Fit proposal documents to understand?

1	2	3	4	5	6	7	8	9	10
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5c. On a scale of 1 to 10 (where 1 is not very helpful and 10 is very helpful), how helpful did you find the way that the information was presented in the consultation documents?

1	2	3	4	5	6	7	8	9	10
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5d. On a scale of 1 to 10 (where 1 is I could not understand the survey questions and 10 is I found the survey questions easy to understand), how easy did you find the language used in the Future Fit proposal documents to understand?

1	2	3	4	5	6	7	8	9	10
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